



## Invoice

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### Order Information

Invoice #	Order #	Order Date	Order total	CustomerPoNumber
26355039	79423047	6/8/2007 10:19:25 AM	\$1,284.22	

### Shipping Information

To	From	Date	Method
Bob Lenz Rogers Adventist School 200 SW Academy Way College Place, WA 99324  Day: 509-529-1850	Rowland Bulk Item Warehouse 18045 Rowland St. City of Industry, CA 91748  service@newegg.com	6/8/2007 2:56:14 PM	UPS Ground

### Payment Information

Card Type	Card #	Exp. Date
VISA	*****3920	

### Products

	Qty.	Product Description	Total Price
Item(s) shipped from CA Tracking Number: <a href="#">#1ZW960F10301361643</a> , <a href="#">#1ZW960F10301361652</a> , <a href="#">#1ZW960F10301361661</a> , <a href="#">#1ZW960F10301361670</a> , <a href="#">#1ZW960F10301361698</a> , <a href="#">#1ZW960F10301361705</a> , <a href="#">#1ZW960F10301361714</a>			
<a href="#">Track</a>	7	<a href="#">Hanns-G JW-199DPB Black 19" 5ms DVI Widescreen LCD Monitor - Retail</a> Item #: N82E16824254001 Return Policy: <a href="#">[LCD] Limited Non-Refundable 30-Day Return Policy</a>	\$1,189.93
Subtotal:			\$1,189.93
Tax:			\$0.00
Shipping:			\$94.29
<b>Amount Paid:</b>			<b>\$1,284.22</b>

Special ordered items are not refundable. All items come with manufacturers warranty only. Open box items come with 15-day warranty only. All refunds require 15% restocking fee. Do not remove any labels from any parts or it will result in your warranty being void. Any wrong or damaged item must be reported within 7 days. No refund after 30 days, NO CPU REFUND AFTER 7 DAYS, no exceptions.

#### PLEASE NOTE:

- If you need to return an item to Newegg, please obtain an RMA by contacting Customer Service at (800) 390-1119 or clicking "My Account" on our web page.
- Please save all packaging and accessories. All original equipment, components, manuals, cables, documents and packaging must be returned with your item in order for Newegg.com to process your RMA.

#### Return Policy Text

##### 1. [Manufacturer Warranty](#)

###### a. Summary

- i.
  - Return for refund within: non-refundable
  - Return for replacement within: non-replaceable

###### b. Detail

- i. Newegg.com does not offer any express warranties. However, many of the products available through Newegg.com are covered by Manufacturers' Warranties. If a product is covered by a manufacturer's warranty, it will be stated on that product's web page. Manufacturers' warranty details are typically available at the manufacturer's website; click [here](#) to see a list of the manufacturers whose items we carry. Detailed manufacturer warranty information can also be obtained for free by contacting our [Customer Service](#) department. Please note that products in this category are **non-refundable** unless otherwise indicated.

Products that state "*This item can be returned to the product manufacturer only*" must be returned directly to the product manufacturer for repair or replacement, unless otherwise required by law. For these items, the warranty policy provided by the product manufacturer explicitly requires that any returns, repairs etc. be requested and processed directly by the consumer (or "end-user") of the item.

## 2. [\[LCD\] Limited Non-Refundable 30-Day Return Policy](#)

### a. Summary

- i.
  - Return for refund within: non-refundable
  - Return for replacement within: 30 days
  - There must be a minimum of 8 dead pixels to declare an LCD display defective and eligible for return.

### b. Detail

- i. Newegg.com sells many products such as Notebooks and Monitors that feature LCD (Liquid Crystal Display) screens. Newegg.com adheres to the dead-pixel policy that is observed by the majority of our manufacturers. In order to declare any product with an LCD screen "defective" and eligible for replacement or refund through any applicable Newegg.com Return Policy, there must be a minimum of 8 (eight) dead LCD pixels.

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